



# SOCIAL DISTANCING EMERGENCY ORDINANCE

The Greenville City Council has adopted an emergency ordinance to control COVID-19 transmission, minimize risk to employees and customers, and promote safety during essential shopping.

## ENSURING SAFE AND HEALTHY SHOPPING EXPERIENCES

The Council action requires businesses in the city limits to implement the following social distancing measures:

- Designate with signage, tape or other means six-foot spacing between customers and employees, to ensure appropriate social distance
- Provide hand sanitizer or sanitizing products for employees and customers
- Implement distinct, separate shopping hours for elderly and vulnerable customers
- Offer alternative means of purchasing and delivering products and services, to include online or telephone orders and curbside pickup
- Make regular announcements or place signage reminding customers and employees of social distancing measures
- Allow employees to wear protective masks and gloves

Additionally, the ordinance includes directives for restaurant patrons and employees based on South Carolina Governor Henry McMaster's Executive Order. His order requires restaurant employees to wear masks at all times and customers to wear masks unless they are eating or drinking.

## ORDINANCE NOT INTENDED TO CAUSE UNDUE HARDSHIP TO BUSINESS OWNERS

The City recognizes the need for flexibility. The ordinance takes into account whether your business would have significant difficulty or expense implementing the measure, due to the following factors:

- The nature and cost of the measure at issue
- The financial resources of the business
- The type of operation of the business
- The availability of material and supplies
- The impact on the operation of the business

A customer's failure to adhere to the measures implemented by the business is not a violation. There is no need for businesses to apply for an "undue hardship" exemption. The City has no desire to issue citations and will work with businesses seeking to comply.

**The ordinance applies to all businesses permitted to operate under the Governor's Executive Order and is in effect until December 12, 2020.**

For assistance contact [cares@greenvillesc.gov](mailto:cares@greenvillesc.gov) or Greenville Cares: 864-232-CARE (2273)

